



Chats de Champagne *Booking Form*

PLEASE FILL IN ONE FORM PER CAT

Owners Details:

Full name:

Address:

Email address:

Telephone : Home: Mobile:

Emergency contact number: Name:

Your Cats Details

Name of Cat:

Age:

Sex:

Breed:

Date of arrival: Time:

Date of departure: Time:

Number of days stay:

Cost per day stay:



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If you have changed your cats veterinary surgery, please give us the new details below:-

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Is your cat currently on any medication? Please give full details in the space below.

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Have there been any changes with regard to your cat since their last stay with us? Please give full details in the space below.

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Do you wish to take advantage of our Collection and Return Service?

Yes

No

Do you wish us to provide food for your cat for the duration of their stay?

Yes

No

Please remember NOT to feed your cat the morning of his journey to stay with us.

Terms and Conditions

Your cat **must** be micro chipped or tattooed.

You are required to provide us with your cats vaccination card. This must be up to date with all vaccinations.

*11, avenue de la Garenne, 16350 Champagne-Mouton
Tel : 05 45 85 47 98 // 06 83 93 34 32*



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Unless you wish us to feed your cat while with us, you must bring sufficient food to cover the entire length of their stay.

All owners must declare all information concerning any issues, problems which may affect your cats behaviour, health or safety during its stay. We cannot be held responsible for any incidents that may occur as a result of a lack of disclosure or information.

Cats must be treated for fleas, ticks and worms prior to their stay with us. If your cat is found to have parasites during the stay we will treat accordingly and the charge will be added to the stay invoice.

We are happy to administer any medication your cat needs provided your cat is amenable to being handled otherwise it will require a trip to our vet to carry out any procedure. You must provide sufficient quantity for its stay and a copy of the prescription.

If your cat has a serious heart condition or other life threatening illness which could lead to death during its stay, the owner must discharge all responsibility from us. Please discuss this with us when making your booking.

We will administer medications free of charge except injections which may incur a charge.

If your cat requires a surgical or medical intervention, the cat owner gives his/her consent that we undertake all necessary action concerning the cats health. We will use our own vet and the cost of the visit and treatments will be covered by the owner of the cat.

If your cat has had elective surgery such as neutering, we cannot accept your cat until the stitches have been removed.

Invoicing

- Our charges are 10 euros per day per cat. If you have two cats sharing one suite the cost is 17 euros per two cats per day.
- The day your cat arrives is charged as the first day no matter the arrival time. If you collect your cat before midday on the day of departure there is no charge for that day.
- Any services or extra supplies that have arisen during your cats stay will be billed and paid for on the day of collection of your cat at the end of its stay.



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Accident and Death

- We cannot be held responsible for the death or accidents involving a cat in our care, unless the cat owner can provide the proof and necessary elements for reimbursement.

Collection and Abandonment

- We will only hand over the cat to its owner. If the owner wishes to authorise a third party to collect the cat, the owner should give us the details of the person's identity prior to collection.
- Abandonment: The owner of the cat must respect the dates of a booked stay. Any over stay must be indicated to our establishment in order not to treat the cat as abandoned after more than 8 days without news from its owner. After such time we will be within our rights to re-home the cat and action will be taken against the owner.

Reservations

- All reservations should be validated by the completion of the cat registration form, along with the signed agreement of the client of the Terms and Conditions of Service. A confirmation email will then be sent by return

Cancellations

- If notice of cancellation is given within three weeks of the planned say, no cancellation fee will be charged.
- If two week's notice of cancellation is given, a charge of 25% of the cost of the booked stay will be required.
- If less than two weeks notice of cancellation is given, a 50% charge of the cost of the booked stay will be required.
- If one week's notice of cancellation is given, the full cost of the stay will be required unless there are exceptional circumstances.

I have read and understood the above Terms and Conditions

Owners signature.....Date.....

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